



NEWSLETTER

FROM YOUR HOA MANAGEMENT COMPANY

UPDATE YOUR AUTOPAY

Beginning January 1, 2023 your assessment may change. Please log in to your homeowner portal to review your updated budget [here](#).

If your assessment changed, you **MUST** [UPDATE YOUR AUTOPAY](#) [HERE](#) or [click here for detailed directions on how to do that.](#)

SNOW REMOVAL

The predictions for this winter is that it is going to be a heavy snow year. If you are new to the area, we would recommend that you stock up on proper equipment to help you navigate the winter in Central Oregon. Please note that our contractors do their best to address snow and ice but we all live in a winter environment and these conditions will exist. Please be cautious and remember "walk like a penguin."

Keep in mind that your association is only responsible for snow removal in the common area, for single family homes this generally does not include your sidewalk. If you are unsure what areas your community tends to and what areas you are responsible for, please check with your community manager.

During a snow event, contractors are extremely busy and schedule their crews for efficiency, meaning there is no guaranteed time removal will occur after the threshold for snow removal is reached in your community. Please be patient as the crews work their way through the communities. It is also possible, if the threshold is reached but it is still actively snowing, the contractor may wait until the snow event subsides to perform a removal.

Finally, Management and snow removal partners monitor weather patterns and try to make decisions to efficiently use the crews and the Association's budgeted funds. If patterns show the snow will melt off quickly, the crew may not be called out.

HOLIDAY HOURS

December 23: 9am - Noon
December 24- January 2: Closed
In case of emergency while the office is closed, please call (541) 678-1894



ICE DAM INFO

Check out "[Snow + Cold Temps + A Heated House = A Potential Ice Dam](#)" by Erik Robinson, Aperion Senior Community Manager by [clicking here](#)