



NEWSLETTER

FROM YOUR HOA MANAGEMENT COMPANY

UPDATE YOUR AUTOPAY

Beginning January 1, 2024 your assessment may change. Please log in to your homeowner portal to review your updated budget [here](#).

If your assessment changed, you **MUST** [UPDATE YOUR AUTOPAY HERE](#) or [click here for detailed directions on how to do that](#).

SNOW REMOVAL

Prepare for the incoming snow! For newcomers to the area, we advise stocking up on the right gear to navigate Central Oregon's winter. Most community associations have some snow removal service, and while they work diligently to handle snow and ice throughout the season, these conditions are part of our winter environment. Exercise caution and remember to 'walk like a penguin.'

Please note, community associations have varying levels of snow removal services and depth thresholds. Generally, communities with private streets and/or alleys have plowing service, and may perform snow removal in common areas (such as clubhouses and community walkways), but if you live on a public street that plowing is performed by your City. If you're uncertain of yours, contact us for clarification.

During heavy snowfall, our contractors are extremely busy and operate on an efficient schedule, which means there's no guaranteed time for removal once the snow removal threshold is met in your community. Please bear with us as crews work through the communities. Additionally, if the threshold is met but it's still snowing heavily, the contractor might wait until the snow subsides before removal.

Lastly, our management and snow removal partners closely monitor weather patterns to optimize crew usage and the association's budget. If patterns indicate rapid snowmelt, the crew might not be deployed.

APERION HOLIDAY HOURS

December 25 & January 1: Closed
In case of emergency while the office is closed, please call (541) 678-1894



HOA Holiday Decor

Check out the basics of decorating for the holidays in your HOA by [clicking HERE](#).